



FACT: Building Tenants Use Emergency Help Phones More Often Than You Think.

On-site emergency help phones in elevators, parking areas, stairwells and more provide an added sense of security to your clients and reduce liability for your building. Building tenants utilize these help phones for a greater variety of circumstances than you might initially assume. What better way to show you truly value client and public safety than to provide an easily accessible means to call for help 24/7/365?

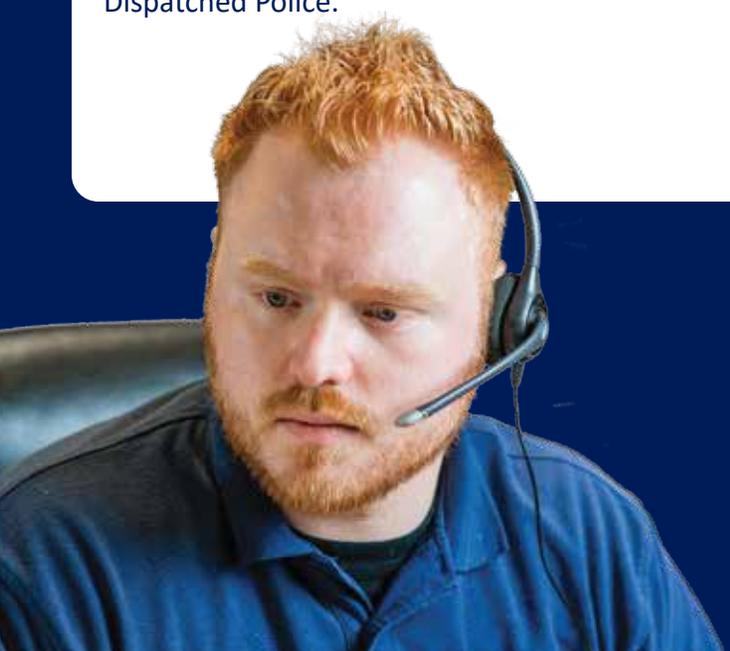
Actual Help Phone Calls to Kings III

Elevator Phone: Building manager trapped on elevator requested fire rescue. Dispatched Fire Rescue.

Elevator Phone: Callers reported an elderly lady fell down and injured her hip when the wheel fell off of her walker. Dispatched EMS.

Help Phone: Caller reported her purse, tablet and cell phone had been stolen and requested police. Dispatched Police.

(Calls continued on backside)



**What if YOU were entrapped?
What if YOU needed help?**



KINGS III
EMERGENCY COMMUNICATIONS

Actual Emergency Calls to Kings III (subset only)

Elevator Phone: Caller stated there was someone shooting on the first floor. There were 11 people locking themselves in the elevator. Dispatched Police.

Elevator Phone: Caller reported there was a passenger trapped in a separate elevator. Unable to reach management. Dispatched Fire Rescue.

Elevator Phone: Entrapped passenger requested EMS due to his blood pressure being up. Stated he has heart problems and seizures. Dispatched EMS.

Elevator Phone: Elevator entrapment, Fire Rescue first on call list. Passenger was worried about missing their train and was unsure of when other departures might be available. Operator looked up train times online for him while he waited for Fire Rescue to arrive.

Help Phone: Caller used parking garage help phone to report his vehicle had been burglarized and to request a police dispatch. Dispatched Police.

Elevator Phone: Building security guard trapped in elevator. Unable to reach management. Dispatched Fire Rescue.

Help Phone: Visitor to the building used help phone to report someone at the apartment building having a heart attack. Conferenced in EMS and dispatched accordingly.

Elevator Phone: Entrapped passenger stated he had been fasting and requested medical attention. After contacting EMS, passenger told them he did not need EMS any longer. 911 decided to dispatch EMS

Elevator Phone: Callers were not entrapped, but had a son in a wheelchair and the elevators were not working. Management stated there was no one on-site that could help and requested 911 be called. Dispatched Police per caller's request.

Elevator Phone: Caller was not trapped in the elevator, but was unable to exit the building. Unable to reach management. Dispatched Police.

Elevator Phone: Caller stated there was a homeless man sleeping in the storage unit and requested Police be dispatched. Dispatched Police.



The right people with the right training results in the right response.

Kings III's monitoring provides just that, all while keeping your management team informed and helping to reduce your risk, reduce your liability and potentially reduce your costs.

800.393.5858 / www.kingsiii.com